

Provider Name	Location Name	Weblinks	Location Organisation Type	Report Date	Inspection Date	Result	Comments/Summary
London Borough of Barking & Dagenham	Ted Hennem House Jacobs Close, Dagenham, Essex, RM10 7NH	http://www.cqc.org.uk/directory/1-454834572	Social Care Org	Inspection Report published 02 July 2013	22 May 2013	All standards met	
Barking, Havering & Redbridge University Hospitals NHS Trust	Queen's Hospital, Romford	http://www.cqc.org.uk/directory/rf49h	NHS Healthcare	Inspection Report published 6 July 2013	21 & 22 May 2013	The service met 1 out of 3 standards inspected	<p>Report details the following standards not met: 1 Care and welfare of people who use services; 2 Staffing</p> <p>10/07 Warning was issued by CQC regarding failing standards in A&E. Urgent improvements were requested as key national standards were not being met. Patient outcomes were below standards. There are not enough full time consultants or junior doctors to provide medical care for the number of people who attend Queens A&E.</p> <p>Improvements had been made in Majors. They included better provision of food and drink including hot meals. Patients are accommodated on beds instead of trolleys. The Trust has recently funded two agency health care assistants (HCAs) to provide cover twenty four hours seven days per week. In addition there is an extra housekeeper on duty for every shift.</p> <p>Provider to implement improvements by 02/08 and provide evidence of this to CQC.</p> <p>Current status (29/11/13) 3 standards required improvement: 1 Standards of treating people with respect and involving them in their care; 2 Standards of providing care, treatment and support that meets people's needs; 4 Standards of Staffing</p> <p>CQC undertook an investigation at Queen's Hospital using their new way of inspecting hospitals. The report is expected imminently.</p>
Dr Israr Moghal	Dr Israr Moghal Parsloes Ave, Dagenham	http://www.cqc.org.uk/directory/1-496542640	Primary Medical Services	Inspection Report published 06 July 2013	11 June 2013	All standards met	
Abbey Care Home Limited	Abbey Care Home	http://www.cqc.org.uk/directory/1-362678647	Social Care Org	Inspection Report published 12 July 2013	11 June 2013	The service met 4 out of 5 standards inspected	<p>Standard not met: 2 Standards of treating people with respect and involving them in their care.</p> <p>The registered person did not have suitable arrangements in place for obtaining and acting in accordance with the consent of service users in relation to the care and treatment provided for them.</p> <p>The manager and all the care staff had completed Mental Capacity Act 2005 and Deprivation of Liberty safeguards training but there was no evidence that the learning had been incorporated into their practice.</p> <p>Current status (29/11/13): improvements required around treating people with respect and involving them in their care.</p>
Mr Nasser Kassouri	Faircross Care Home	http://www.cqc.org.uk/directory/1-128184546	Social Care Org	Inspection Report published 18 July 2013	21 June 2013	All standards met	
Orchard Road (DS) Limited	1-5 Orchard Road	http://www.cqc.org.uk/directory/1-257523992	Primary Dental Care	Inspection Report published 01 August	03 July 2013	All Standards met	
Wideway Care Limited	Wideway Care Limited - 10a Station Parade	http://www.cqc.org.uk/directory/1-126620169	Social Care Org	Inspection Report published 01 August	27 June 2013	All standards met	
Barchester Healthcare Homes Limited	Park View Care Home	http://www.cqc.org.uk/directory/1-125861732	Social Care Org	Inspection Report published 02 August	26 June 2013	All standards met	
Delrose House Limited	Cloud House	http://www.cqc.org.uk/directory/1-320058309	Social Care Org	Inspection Report published 14 August	10 July 2013	All standards met	
M N S Care plc	Hanbury Court Care Home	http://www.cqc.org.uk/directory/1-119099319	Social Care Org	Inspection Report published 15 August	31 July 2013	All standards met	

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Anytime Recruitment Limited	Anytime Care 2020	http://www.cqc.org.uk/directory/1-325346003	Social Care Org	Inspection Report published 16 August 2013	18 July 2013	The service met 4 out of 5 standards inspected	Standard not met: 1 Standards of treating people with respect and involving them in their care People did not have a choice of carer of their preferred gender, even when this was important to them. In general users of the service were happy with the care provided. There are robust recruitment process, various monitoring systems and a complaints process in place. Provider to implement improvements by 12/09 and provide evidence of this to CQC Current status (29/11/13): The webpage was archived on 30 July 2013 as
Dia Tilakasiri	Elora House	http://www.cqc.org.uk/directory/1-146917848	Social Care Org	Inspection Report published 16 August 2013	04 June 2013	The service met 5 out of 6 standards inspected	Report Standard not met: 6 Assessing and monitoring the quality of service provision The provider was collecting information about the service and told us he was checking the quality of care records. However, he was not recording the outcome of such audits or the resulting improvements he had made to the service. Provider to implement improvements by 22/08 and provide evidence of this to CQC. Current status (29/11/13): Improvements required: 5 Standards of quality and suitability of management (systems for monitoring care quality)
CRI (Crime Reduction Initiatives)	Barking and Dagenham Recovery Service (Opiate dependency service)	http://www.cqc.org.uk/directory/1-433405078	Social Care Org	Inspection Report published 23 August 2013	23 July 2013	All standards met	
Bupa Care Homes (CFHCare) Limited	Chaseview Residential and Nursing Home	http://www.cqc.org.uk/directory/1-127503453	Social Care Org	Inspection Report published 23 August	22 July 2013 & 19 July 2013	All standards met	
TLC Care Services	Fred Tibble Court	http://www.cqc.org.uk/directory/1-189037049	Social Care Org	Inspection Report published 29 August	02 August 2013	All standards met	
Bennetts Castle Limited	Bennetts Castle Care Home	http://www.cqc.org.uk/directory/1-117294310	Social Care Org	Inspection Report published 05 September 2013	07 August 2013	All standards met	
Chinite Resourcing Limited	Chinite Resourcing Limited (Dementia, LD, MH, 65+ care services)	http://www.cqc.org.uk/directory/1-326243330	Social Care Org	Inspection Report published 13 September 2014	29 July 2013	All standards met	
Dr Mohan and Associates	Dr Mohan and Associates Urswick Medical Centre, Urswick Road, Dagenham, RM9 6EA	http://www.cqc.org.uk/directory/1-569632930	Primary Medical Services	Inspection Report published 14 September 2013	20 August 2013	The service met 5 out of 6 standards inspected	Report Standard not met: 4 Management of medicines People were not protected against the potential risks associated with the unsafe management of medicines. This was because the processes and procedures for ensuring that emergency medicines were available and safe to use were not always followed. People said treatment choices were explained to them and they were able to make choices. Provider to implement improvements by 27/09 and provide evidence of this to CQC. Current status (29/11/13): Improvements required: 3 Standards of caring for people and protecting them from harm (medicines management)
Whalebone Lane Limited	Whalebone Lane Dental Clinic	http://www.cqc.org.uk/directory/1-197288246	Primary Dental Care	Inspection Report published 14 September 2014	13 August 2013	All standards met	